

# Blouberg Municipality



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## **News Release**

Blouberg's first citizen, His Worship; Cllr Serite Sekgoloane, will interact with Blouberg residents with the aim of addressing their service delivery concerns and account to citizens about service delivery status of the municipality (achievements, challenges, and future plans) and make the complaints mechanism accessible to citizens during the Batho Pele Build Up event. The main objective of event to be hosted by Blouberg Municipality in conjunction with Capricorn District Municipality is to intensify service delivery provision by various stakeholders that include departments operating in the municipalities, NGO's and parastatals. The build-up event is also aimed at addressing community complaints about government services. Various government departments (**SAPS, SASSA, LIBSA, Home Affairs Labour, CoGSTA, Public Works, Statistics South Africa, Limpopo Gambling Board, etc.**) will be there to render the services and disseminate information material to the citizens. Batho - Pele principles require government departments to provide citizens with full and accurate information about their services and regularly consult with them about service levels and quality and, as far as possible, given a choice about the services offered.

Meanwhile the municipality has in place suggestion boxes, Complaints registers, Municipal Contact Centre and the Social Media for the public to log in their complaints and compliments about the services offered.

The event is scheduled to take place as follows:

**Date: Friday, 07 September 2012**

**Time: 10h00**

**Venue: Trulla Sport Ground (Ga-Raweshi)**

**For More information contact  
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